

REGULATIONS INSIDE THE VIP LOUNGE NICE CÔTE D'AZUR AIRPORT

The VIP Lounges Service (hereafter "the Service") at Nice Côte d'Azur (hereafter "the Airport") offers passengers the availability of private lounges which are accessible after passing through the security control checkpoints.

The Service is reserved for those who possess a valid access pass (hereafter "the Beneficiary") in accordance with the conditions outlined below.

Use of this Service and access to the VIP Lounges implies prior acceptance of the present regulations without any reservation. The latter applies to all VIP Lounges (hereafter "the Lounges") and the Airport reserves the right to modify these completely or partially, at any time.

Article 1: Conditions of access

1.1 Access to the Lounges is authorised upon:

- Presentation of proof of payment;
- Acquittal of the existing rate;
- Presentation of certain membership cards for the Frequent Flyer program according to the conditions of access provided by the airline;
- Presentation of a loyalty card or valid subscription;
- Presentation of a boarding pass, when the status of the passenger is included in the conditions of access outlined by the airline.

Excluding the cases cited above, the access pass will be considered invalid and access to the Lounges will be refused.

1.2 The Lounges are open 7 days a week, 365 days a year, including Sundays and public holidays, from 05:30 to 21:30 (hours subject to change according to flights), except in cases of force majeure or events which render it impossible to access the Lounges.

1.3 The offer of Service is based on a limited number of spaces in each Lounge. Access is therefore offered to the Beneficiary within the limit of available spaces at the time of the Service subscription order.

1.4 Access to the Lounges is reserved for people over the age of 18 and minors accompanied by an adult. Minors accessing the Lounges remain the responsibility of the accompanying adult.

1.5 The Airport reserves the possibility to refuse access or to escort any Beneficiary and accompanying persons outside of the Lounge if their attire or behaviour poses a threat to public order or if they are liable to disrupt the comfort and tranquillity of other users within the Lounge (in a state of obvious intoxication, aggressive towards staff, shouting and agitation, etc.).

1.6 The time of access to the lounge is defined and authorised according to the flight schedule: 2 hours before flight time for flights in the Schengen boarding area, 3 hours before flight time for flights in the Non-Schengen area.

Article 2: Payment terms and Price conditions

Access to the Lounges is a paying Service based on the existing rate on the day of subscription. The rates and conditions of sale and use of the Service are available on the Airport website (www.nice.aeroport.fr). The rates are also indicated below as well as in each Lounge reception and are applicable regardless of the time of entry to the VIP Lounge and the duration of using the Service. It is possible to buy an access pass for the Lounges on the spot by paying by bank card (debit card, VISA or American Express and MASTERCARD)

Article 4: Beneficiary obligations

4.1 The Beneficiary uses the Service at their own risk and shall assume full responsibility.

4.2 The Beneficiary, on their own behalf and that of the persons they are responsible for, agrees to follow the instructions displayed regarding safety, security and hygiene.

To this end, animals are only permitted in the Lounges if they are in their pet carrier.

4.3 The Beneficiary shall ensure that the tranquillity of the Lounge is not disturbed in any way by themselves or the accompanying persons.

4.4 The Beneficiary may not take away any item that is available to customers in the Lounges. Consumption is on-site only.

4.5 Alcohol must be consumed in moderation and is prohibited to minors.

4.6 Smoking, including the use of electronic cigarettes, is strictly forbidden in the Lounges.

4.7 The Beneficiary and accompanying persons agree to take necessary measures to make their way to the boarding gate in good time. No audible announcement is broadcast by the Airport in the Lounges.

Article 5: Responsibility

5.1 The Airport shall not be held liable for damages of any kind (theft, deterioration, etc.) that may occur to personal objects, possessions or equipment belonging to the Beneficiary or accompanying persons.

The connection of any equipment, including electronic, to an electrical or computing network available within the Lounges is the exclusive responsibility of the user of this equipment.

5.2 The Airport cannot be held responsible towards the Beneficiary for any event or case of force majeure which renders it impossible to access the Lounges. Examples of such situations include: a fire, flood, explosion, accident or strike.

Similarly, the Airport cannot be held liable for any damage caused to the Beneficiary or accompanying persons by a third party. To this end, any complaints or requests for a refund will not be accepted.

5.3 The Beneficiary waives any claims against the Airport and its insurers in the event of use, whether it be fraudulent or not, by a third party of its means of access to the Lounges.

5.4 Even though the Lounges are equipped with flight information screens, the Airport can in no way be held liable for a missed flight.

Article 6: Complaints

For any complaints, passengers who are eligible to access the Lounges must contact the Airport Customer Relations Area nice.aeroport@cote-azur.aeroport.fr